

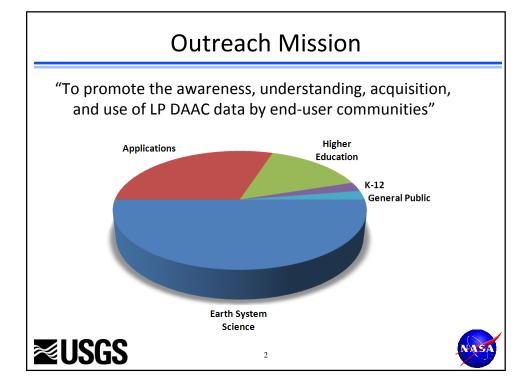


Land Processes Distributed Active Archive Center (LP DAAC) Outreach & Communications Status

User Working Group August 11-12, 2010



Tom Maiersperger, SGT, contractor to USGS EROS LP DAAC



Outreach Trends (10 year)

- Total number of events down from historic highs
- More NASA coordinated (OneNASA, OneData) events, far fewer LP DAAC-led events
- More emphasis on web content
- Less staff/cost





Recent Activities - Outreach Events

Event	Date	Activities
Geol. Soc. America (GSA), Portland, OR	10/18-21, 2009	OneData ¹
Native peoples Climate Change Workshop, Prior Lake, MN	11/18-21, 2009	NASA Tribal College
Amer. Geophys. Union (AGU), San Fran., CA	12/14-18, 2009	OneNASA ¹
Wildland/Urban Interface, Reno, NV	3/28 – 4/1, 2010	OneNASA ¹
Assoc. of Amer. Geographers (AAG), Washington, DC	4/14-18, 2010	OneData
IEEE Geosci. & Rem. Sens. Soc. (IGARSS), Honolulu, HI	7/25 – 30, 2010	OneNASA
Ecol. Soc. America (ESA), Pittsburgh, PA	7/31 – 8/2, 2010	OneData ²

- 1. Included in-booth demos
- 2. Included pre-registered workshop independent from booth





Recent Activities – Web Content

- Web Content
 - 53 product pages updated
 - 5 new product pages added, 5 deleted
 - 13 news announcements added
 - 126 data in action postings added
 - Added FAQs to customer service
 - Added video tutorials to community/multimedia



5



Outreach – Vision & Strategic Goals

- Outreach Vision: Three years from now, the LP DAAC will be a recognized leader in innovative, proactive, and effective outreach.
- Strategic Goals:
 - 1. Maintain strengths
 - 2. Address weaknesses





Outreach Strategy – SWOT Analysis

STRENGTHS

- Effective relationship with NASA outreach
- Extensive information available on-line

WEAKNESSES

- Visibility / Reach
- Engagement
- Innovation of delivery

OPPORTUNITIES

- Social media & multimedia
- Target Applications & Higher Education communities

THREATS

External perception



7



Plan to Maintain Strengths

- Continue supporting OneNASA & OneData events
 - AGU, AAG, GSA, ESA, domestic IGARSS, one wildcard
 - Anticipate more pre-registered workshops
 - Add 5 new 1-page handouts (1 x ASTER, 3 x MODIS, 1 x Get Data)
- Continue maintaining web site content
 - Product 1 pagers, news items, data in action, FAQs, user guides





Plan to Address Weaknesses

	Visibility / Reach	Engagement	Innovation of Delivery
LP DAAC annual applications event	+	+	
Develop video tutorials for access methods, tools			+
Develop lab exercise	+		+
Social Media - Forum		+	+
Social Media – Collaborative bookmarking	+	+	+
Social Media – Product reviews		+	+





LP DAAC Applications Event

- 1 per year
- LP DAAC sponsored
- Planning for:
 - Society of American Foresters, 10/27-31, Albuquerque, NM





Video Tutorials

- "Screencast", follow-along use case
- One per tool or access method
- Publish in Get Data alongside traditional user guides



11



Lab Exercise

- For use in Higher Education setting
- Proposed:
 - 300/400 level, 2 hour lab
 - Examine fundamentals of ASTER L1B and MODIS SR MOD09GA using HDFView
 - Data and tools are free / pre-packaged





Social Media - Forum

- User-generated content, "Wisdom of Crowds"
- Proposed sections:
 - Products
 - Tools
 - Access



13

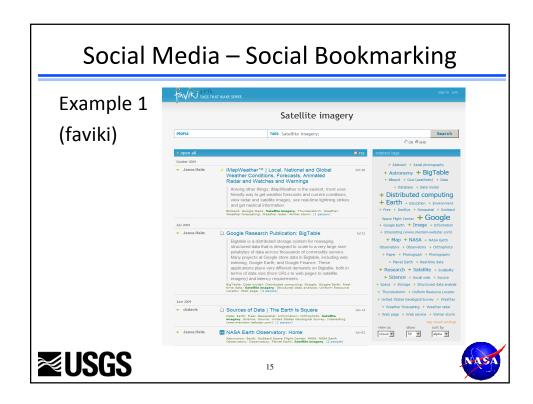


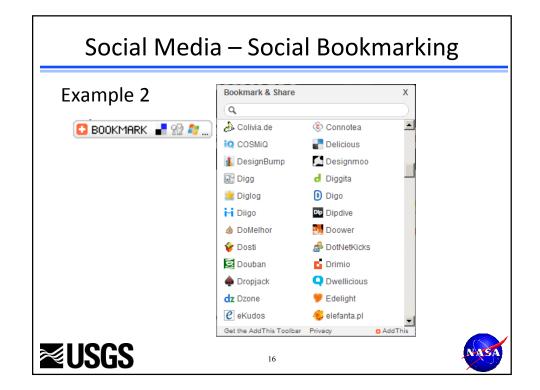
Social Media – Social Bookmarking

- 1. Convert User Links page to Social Bookmarking page (outside-in)
 - User-generated content, "Folksonomy"
 - Searchable tags
 - UWG can seed
- 2. Social Bookmarking links (inside-out)
 - Bookmark any page in service of choice
 - Increases search engine relevance









Social Media – Product Reviews

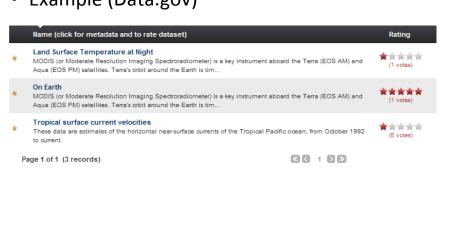
- Ratings and comments on products
- User-generated content, "Fitness for Use"
- Proposed:
 - Accessible from products tables, 1-pagers
 - Rate overall, quality, usability





Social Media – Product Reviews

• Example (Data.gov)







Discussion / Feedback

- Right track?
- Priorities?
- New ideas?



NASA